



For Immediate Release

Date: October 22, 2015

From: TOWER SEALANTS
2095 Memorial Park Road
Gainesville, GA 30504

RE: Pallet Size Configuration

Dear Tower Sealants Customer,

It has been brought to our attention recently that we're experiencing increased freight damage of your products during transportation. Unfortunately once we load the product on a truck, it is out of our control. Working with the freight companies directly has not helped in reducing damages.

In an effort to reduce damage to your products, we are reducing our pallet size. We will be making a rolling change and full pallets will be configured as follows:

Pallet Dimensions:	48" x 40" x 40"
Cases/Pallet:	108
Tubes/Pallet:	1296

This configuration will allow us to stack the material in a manner that will help it to ride better during transportation. It will be used for all Tower branded and private label products. We will also prepare mixed pallet order shipments in the same manner.

Again, these measures are being implemented to get our products to your location ready to be used by your customers. We will be reaching out to discuss, but please don't hesitate to contact me (405.406.6459), Jess (770.298.2442), Dale (770.241.6047) or Tower Customer Service (866.897.7568) with any questions or concerns.

Respectfully submitted;

A handwritten signature in black ink, appearing to read "Ray Heck", with a long horizontal stroke extending to the right.

Ray Heck
Sales & Marketing Vice President – Chemicals
Tower Sealants
M-D Building Products